

Instructions for setting up SIMS Parent App

Before you start, some points to note:

- It's a 2 stage process - you are required to register first and then install the SIMS Parent App on your smartphone or device (or just use the website, if you prefer)
- Close all other windows during the registration process
- Any usernames/passwords will relate to the account you are using to register for the app (so whatever you set up when you created your Facebook/Twitter/Google/Microsoft/etc. account).

Registration Instructions:

Step 1: Open the invitation email that was sent from noreply@sims.co.uk to the email address you have provided us. Check your junk mail if it has not arrived in your Inbox.

Step 2: Click on the "click this link" link within the email

Step 3: You will be directed to the SIMS registration website. Once here select 'Register with an External Account' at the bottom and then choose the account type you would like to register with (See page 2 for more details). ***Be aware that SIMS ID can't be used! If you are using SIMS Parent with children at other schools make sure that you use the same account to register all of them. In this way it will group the students.***

Step 4: Check your name and click on the Register button

Step 5: Answer the security question – this will usually be the date of birth for one of your children, following the format of dd/mm/yyyy. For example 26/02/2005

Step 6: After clicking on the Verify button you might see the "Registration – Account Verification" screen for a few seconds. That is OK

Step 7: Once complete, you have registered and are logged in to the web version of the Parent App

From here you have two options. The preferred one is to install the SIMS Parent App from the Google Play store or from the Apple store. Or you can use the web version of the Parent App which can be accessed from <https://www.sims-parent.co.uk>.

Setting up the SIMS Parent App;

Step 1: Go to the Google Play store or the Apple store and search for SIMS Parent **Step 2:** Install the App...

Step 3: Open the App

Step 4: After the welcome screen you might get the Sign In page. If so then click on the Sign In button which will take you back to the page that you saw during registration. On the Choose Account Type page select the option you registered with and login using your credentials

Step 5: The Parent App welcome screen opens.

From here you can view reports, request updates to contact information, view timetables etc.

registration.sims.co.uk

SIMS

Activate Your Account

So that we can confirm your identity, please enter your email address and personal invitation code.

Username

Invitation Code

Next

Alternatively you may complete the registration using an External Account.

Register with an External Account

Secured by SIMS ID
ESS Hosted Services: [Check Service Status](#)

Select 'Register with an External Account' only. Don't enter a Username or the Invitation code above or the sign-up process won't work, and a new invite email will have to be sent.

sts.sims.co.uk/login?signin=ed37e

Register your account for SIMS products

Username

Password

Show Password [Forgot Password?](#)

Sign in

OR

ESS | SIMS

ESS: [Check Service Status](#)

Secured by SIMS ID

Once you arrive at the next page, pick one of the external accounts below to sign up with. **If you have already signed up with another child, you must select the same account.**

Note: If you have other children at this school or another school and you have already signed up to the SIMS Parent App for them, then you must select the same external account you used previously. This will link the accounts together so that you can see all children within the app.